

ACCESSIBILITY

ENTRY & ACCESS

Entry to Social 8 Lounge is level, with a permanent ramp leading from the street into the bar.

Our bar area is all on one level, with a slight ramp up to the rear of the bar area past the stairs to the toilets.

We have a mix of both high level and low level seating, with low chairs that can be removed to allow a wheelchair to be pulled up to the table. An accessible toilet, with handrails and emergency pull cord is located at the back of the bar area.

INCLUSIVITY

DIETARY & ALLERGEN REQUIREMENTS

Our allergen information and matrix are available on request. We have strict allergen-handling procedures in place. Our team is always on hand to answer any questions or queries you may have regarding allergies or dietary requirements.

LGBTQ+

We are proud to support the LGBTQ+ community and are committed to creating a welcoming, respectful and inclusive environment for everyone. We proudly welcome guests and staff of all sexual orientations, gender identities and gender expressions. Guests may use the restroom facilities that align with their gender identity. Please speak to a member of our team if you require any support or assistance.

COMMUNICATION

Our team speaks a range of languages, including, but not limited to, Czech, Serbian, Polish, Dutch, Greek and Hungarian.

SENSORY & COMMUNICATION NEEDS

We aim to make our lounge experience as comfortable and accessible as possible for all guests, including those with sensory, communication, hearing, visual or neurodivergent needs. Where possible, we can arrange quieter tables outside of busy periods and adjust lighting or music to help create a more comfortable dining experience.

STAFF ASSISTANCE

All members of our team have received Ask for Angela and sexual harassment awareness training. If you feel unsafe or require advice or assistance in any situation, discreet support is available.

PLANNING YOUR VISIT

We understand that every guest's needs are different. If you have any specific accessibility, sensory, communication or dietary requirements, please contact us before your visit or let us know when booking. Our team will always do their best to accommodate your needs.

For assistance, please contact us on 01904 675350 or complete our contact form.